

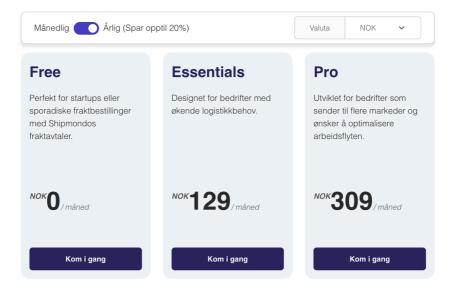
Hi ↔ Name,

We're introducing subscription plans in Shipmondo to continue to develop innovative features and services that streamline your shipping management and workflow.

As our platform grows, so do the needs of our users. For more than 10 years, we've continuously built powerful features that create value for businesses of all sizes. Now we're taking the next step.

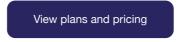
# What does this mean for you?

With our new plans, it's easier for you to choose the right features and solutions for your business, whether you're shipping 1 parcel or 1 million.



We now offer three plans: **Shipmondo Free**, **Essentials**, and **Pro**. Choose the plan that fits your needs to keep access to the features and services you're currently using.

Your shipping volume isn't limited. It's the features that define your plan.



### Your trial period starts today

Your 30-day trial of **Shipmondo Pro** is now active, so you still have access to all features.

# Choose your plan before 9 May

You'll need to actively decide whether to continue with Shipmondo Pro or switch to a different plan.

Make sure to select your preferred plan before 9 May 2025.

Choose your plan in your Shipmondo account under Company Name > Payment

We recommend making your choice as soon as possible to ensure a smooth transition.

**Please note:** Your subscription and billing won't take effect until May 9, regardless of which plan you choose.

## Upgrade or downgrade as needed

Choose the plan that makes sense for your business now, and adjust anytime directly from your Shipmondo account.

### Save with built-in and annual discounts

Your label pricing still includes volume discounts: the more you ship, the lower your label price. Just like you're used to.

If you decide on annual billing, you can save up to 20% on your subscription and the setup fee for your own carrier agreements moving forward.

## Other updates

We've updated our <u>Terms and Conditions</u> as part of the launch of our new subscription plans.

We've also made changes to our data retention policy. Going forward, access to historical data will be limited to either **2 or 4 years**, depending on your plan. <u>View</u> the full list of features.

# Questions or need help?

We're here to help you find the plan that best fits your needs.

If you're unsure which plan to choose, we've put together a short guide to help you.

If you have any questions, feel free to reach out to us at <a href="mailto:support@shipmondo.com">support@shipmondo.com</a>. We'll be happy to assist.

Best regards,

The Shipmondo Team

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