

Business or private address?

How to choose correctly.

We often receive questions about the difference between a business address and a private address. We explain it all here to help you to choose the right product.

Business address

A Business address is an address where the recipient operates their primary business.

Choose BusinessParcel, if this is your recipient:

- At a business address the recipient is present for parcel receipt between 7 a.m. and 5 p.m. on all business days.
- “Present for parcel receipt” means that there must be a legally competent person at the address, who can sign for the parcel or has a power of attorney, so that the parcel can be delivered without a receipt.

Private address

A Private address is anything that does not comply with the definition of a business address.

Choose PrivateDelivery if this characterises your recipient:

- An address of a private recipient.
- A farmer who operates his primary business from a permanent address - but is NOT present for parcel receipt, as explained under Business address.
- A person who has a side job which is registered at his own private address, for example a webshop.
- Smaller businesses and sole proprietorships which are registered at their own private address, but who practise their profession elsewhere, for example contractors.